



A Monthly Newsletter to help you make informed choices Volume 5, Issue 10 January 2008

EXTREMELY Important Information regarding your ICUBA Benefits Card™!

Learn how to Log into RepayMe.
Page 1



We Heard You....
Page2

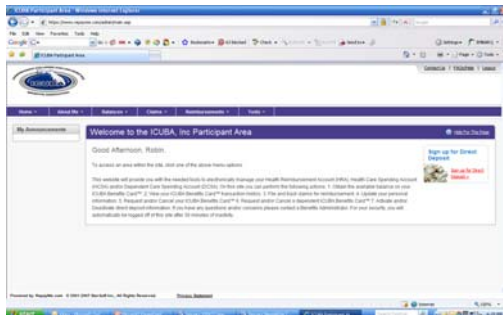


Logging into RepayMe:
<https://www.repayme.com/login.asp>

Once you Log On to the RepayMe system, you can access your funds by submitting your claims ONLINE, in Real Time! Of course you will also have the convenience of using your card at the Pharmacy, Doctor's office and other eligible merchants



Input your Social Security Number (SSN) for your Login ID and the last four of your SSN for your Personal Identification Number (PIN):



On the first screen, you will see your system generated Login ID. You may use this number to Login, instead of your SSN. If you use this method, select Login ID from the drop down box on the initial screen.



Due to system adjustments, Your new ICUBA Benefits Card™ may not be delivered until the end of January. To accommodate for this, You may continue to use Your old Benefits Card™ through January of 2008. After January 31, 2008, You will only be able to use Your new card. If You do not receive Your new Benefits Card™ by the end of January, please contact benefitsadministration@icuba.org or call 1- 866-377-5102.

We heard you...

You wanted to be able to submit claims online

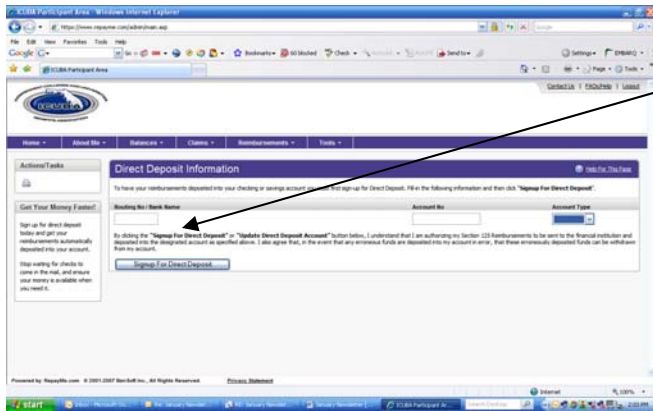
The RepayMe website allows you to input your claims directly into the system. When you do so, your claim will be assigned a claim number. You will still need to scan, fax or mail your receipts, but your claim can be tracked electronically by claim number.

You wanted to be able to more easily understand the claims history screens

RepayMe has simple screens that allow you to clearly understand the transactions on your account.

You wanted to be able to enter your direct deposit information online

RepayMe allows you to input your banking information directly in the website. Sign up for direct deposit and get your reimbursements automatically deposited into your account. Stop waiting for checks to come in the mail, and ensure your money is available when you need it.



First enter your bank routing number found at the bottom of your check. Make sure the bank name that pops up after inputting the first nine digits on the bottom of your check (routing number) in the first field is correct. Then enter your banking account number in the next field; these are the numbers to the right of the colon after your routing number.

Have questions?

Select the FAQ/ Help Icon on the top right of the screen. You will get a pop up box like this:

Hints

To view FAQ/Help Item, click the FAQ Id.

Sort FAQ/Help items by clicking a column title.

FAQ/Help Listing		
FAQ Id	<u>Group By</u>	<u>Title</u>
2502	Account History	Previous Account History

